Report to Safer and Stronger Communities Scrutiny & Policy Development Committee
4th February 2016

Report of: **Challenge for Change Tenant Scrutiny Group**
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Subject: **Challenge for Change: Vacants Report**
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Author of Report: **Challenge for Change Tenant Scrutiny Group**
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Summary:

The customer scrutiny panel known as Challenge for Change (C4C) was set up in 2011 to perform an independent review of services delivered by the Council Housing Service. This report covers the group's project on Vacant property management. The overall purpose of the project was to examine the Vacants service to look at ways of improving the time it takes to turnaround vacant properties for the Council to save it money and improve the service from a customer's point of view.

The Group's report, including findings and recommendations is attached.

The report has been presented to the Housing and Neighbourhoods Advisory Panel (HANAP) and the Council Housing Service's "City Wide Forum" (a meeting for all council tenants in the city). Managers responsible for the Vacant service will report back to the C4C group on their progress in implementing the recommendations.
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Type of item: The report author should tick the appropriate box

Reviewing of existing policy	**X**
Informing the development of new policy	**X**
Statutory consultation	
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Community Assembly request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	
Other	

The Scrutiny Committee is being asked to:

To comment on the recommendations made in the Challenge for Change Vacants Report.
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Background Papers:
List any background documents (e.g. research studies, reports) used to write the report. Remember that by listing documents people could request a copy.

Category of Report: OPEN